

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:45 a.m.
Volunteers: 48
Volunteer Hours: 84

## Coalition Meeting Minutes

January 9, 2007, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

### Present:

Name	Agency
Ali, Ken	ALICO USA, Inc.
Baer, Lex	Presbyterian Counseling Center
Barrett, Toni	Stewart-Marchman Center
Bass, Robin	Children's Medical Services
Brittain, Brian	Volusia County Dependency Drug Court
Brown, Randy	Greater Daytona Beach Area YMCA
Callaghan, Linda	Homeless Assistance Corporation
Caplan, Susan	Caplan Management
Casillas, Joni	The Salvation Army
Castellano, Melissa	Florida Department of Revenue, Child Support
Chesley, Laurie	NEFAN
Chrapek, Karen	Neighbor to Family, Inc.
Circelli, Deborah	The Daytona Beach News Journal
Colando, Adam C.	Stetson University, Students Coalition to End Homelessness
Croy, Randy	Serenity House of Volusia County
Davenport, Robert	Votran
Davidson, Rob	TechBridge
Dixon, David	Handicapped Adults of Volusia County
Futch, Jessica	United Way of Volusia/Flagler
Garnett, Carrie	One Voice for Volusia
Hankey, Rick	North East Florida Addictions Network, Inc. (NEFAN)
Hutto, Sherri	Easter Seals
Jasper, Edward	County of Volusia
Jaynes, Joe	Interested Resident
Jones, Margaret	The House Next Door
Kennedy, Lynn	One Voice for Volusia
Kisseloff, Nancy	Promoting Safe and Stable Families/The House Next Door/CBC
Kress, Victoria	Stewart Marchman Center
Large, Tim	Eckerd Youth Alternatives
Luther, Gloria	Volusia County Health Department
Martin, Calvin	Guardian Ad Litem Program
Martin-Morgan, Dianne	Volusia County Schools
McQueen, Renee	PACE Center for Girls
Melanie E. Hannans	Child Care Resource Network
Meyer, Laura	Suicide Prevention Coalition of Volusia/Flagler
Miller, Janet	Act Corporation
Moltane, Lois	SEDNet
Nero-Wall, Becky	Fresh Start Program
Nikolla, Theodore	Community Legal Services of Mid-Florida
Preston, Gloria	Department of Children and Families
Roberts, Lindsay	Homeless Coalition of Volusia/Flagler
Salazar, Ray	The United Way of Volusia/Flagler
Sally, Steve	The House Next Door
Santiago, Glenda	Volusia County Department of Corrections
Schlageter, Deborah	One Voice for Volusia

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Shultz, Christina	A Family Church
Smith, Rachel	Community Based Care
Tarus, Lynda	Act Corporation
Williams, Reggie	Florida Department of Children and Families
Woods, Pam	Volusia County Schools
Young, Brenna	Children's Home Society

### **WELCOME AND DECEMBER 13<sup>th</sup> MEETING MINUTES**

The meeting was called to order at 9:00 a.m. by Co-Chair Brown. Co-Chair Brown welcomed all in attendance and requested that all new individuals attending the meeting for the first time introduce themselves. Roundtable introductions ensued. Consensus was reached to approve the minutes as presented.

### **2007 STRATEGIC PLAN UPDATE**

Ms. Schlageter referred members to the 2007 Strategic Plan in their meeting handout. She referenced the upcoming meeting of the Community Education Committee which is currently working to update the Speakers Resource Directory and the Youth Leadership Directory (both update forms were located at the sign-in table). Ms. Schlageter stated that a Community Connector would be forwarded regarding both of these resources. Research is also currently being conducted to provide a community calendar; more information to follow. She mentioned that each month, as in the past, a quick update will be provided on the Strategic Plan by either staff or committee members.

### **HOMELESSNESS PANEL: TOPIC OF THE MONTH**

Co-Chairs Brown and Sally introduced the guest panelists, who included the following (and presented in the following order):

Linda Callaghan, Homeless Assistance Corporation  
 Susan Caplan, Homeless Coalition President  
 Lindsay Roberts, Volusia/Flagler Homeless Coalition  
 Randy Croy, Serenity House of Volusia County  
 Joni Casillas, The Salvation Army  
 Pam J. Woods, Volusia County Schools

Ms. Callaghan shared that the Homeless Assistance Center has been up and running for three months and she shared photos from the Center. The Homeless Assistance Corporation is the successor to the Homeless Coalition and since October 9<sup>th</sup>, it has served 35 families and 51 children. She stated that the priority placement is first to families with children, then the medically needy and finally, to single women, before others.

Ms. Caplan shared her intent to address volunteer recruitment on behalf of the Homeless Coalition as well as public relations. She announced that an annual survey is conducted nationally in January and this year, the survey will take place on January 21 & 22. Volunteers are needed to go on the streets and survey homeless people. There are currently students ready from the University of Central Florida to analyze the survey findings. She mentioned that the Coalition is also searching for diverse board members as well.

Ms. Roberts led attendees through a PowerPoint presentation, which first depicted national figures/data. She also addressed the local homeless numbers and the significance of the continuum of care model created by Housing and Urban Development. She explained that the Homeless Coalition is the Continuum of Care for Volusia/Flagler. She shared figures related to system capacity and the flow chart of community services for this population and the importance of the separation of duties between the Coalition and that of the Assistance Corporation.

Mr. Croy stated that the unifying partnerships by the human service agencies play a critical role in addressing homelessness, but just that sector alone cannot solve the problem. He reported that within the Service System access to substance abuse treatment is problematic and also shared the waiting lists for services as a testament for the inadequate funding. He emphasized the guidelines/mandates established by funders and that the process of assisting one homeless person may take one week before services are rendered due to these guidelines. Local service data was provided and he concluded by stating that there are plenty of new opportunities for collaboration.

Ms. Casillas shared the long-time history of the Salvation Army's role in this community to serve the homeless (nearly 100 years). She explained that homeless individuals are assisted on a first come, first serve basis, with the first three nights free of charge (and \$10 per night thereafter). She referred members to her PowerPoint presentation which

***CPR for Families: Community Driven, Prevention Oriented, Research Based***

outlined a transitional program currently being planned/implemented and aimed to move clients from a work program to receive job coaching, learning about budgeting and even receive GED training.

Ms. Woods stated there are 900+ homeless children in Volusia County Schools today. She reviewed the definitions of being homeless according to the school system and referred members to her PowerPoint presentation which also addressed housing stability, and barriers to learning students encounter when moved from school to school. She concluded by sharing the rights of homeless children and youth according to federal law.

A period of questions/answers and discussion ensued. Lindsay's email was requested, which is [lindsay@vcch.org](mailto:lindsay@vcch.org).

## **MEMBER ANNOUNCEMENTS/ADJOURNMENT/MEETING CRITIQUES and NETWORKING**

Roundtable member announcements ensued.

**Adjournment and Meeting Critiques:** There being no further business, the meeting adjourned. Members were asked to complete the meeting critiques. The next meeting will be Wednesday, February 14, 2007 from 9 a.m. to 10:30 a.m. at the Volusia County Health Department (Conference Room 516-A&B).

### **The results of the meeting critiques were:**

- 12 responses
- 12 responded that the meeting was "productive"

### **The next meeting could be improved by:**

- "Great meeting, but a little too long"
- "Great meeting"

### **What I liked about the meeting was:**

- "Excellent presenters – extremely passionate about the issues of homelessness and seeking solutions"
- "Propelled me to take action"
- "Excellent panel"
- "Excellent presentation, very informative"
- "The panel"
- "Great panel: informative and committed"
- "Information on options/needs for homeless"
- "The presentation was very good and provided me with much information"
- "Very thorough speakers and a wealth of much-needed information"
- "Good information –well informed speakers"

### **Suggestions for "Topic of the Month"**

- "Improved access – what works, what doesn't"
- "Drug abuse prevention"
- "Community resources for those in need (disabled – economic need)"
- "Local funding opportunities"
- "Alternative Ed"

### **Other Comments:**

- "Always a pleasure! Great info!"
- "Love the fact that the meetings are always on task"
- "Great ☺"
- "Hard for me to hear, when lights go out to see PowerPoint – speakers need to use microphone"

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 43
Volunteer Hours: 64.50

## Coalition Meeting Minutes

February 14, 2007, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

### Present:

Name	Agency
Bass, Robin	Children's Medical Services
Brown, Jim	Ormond Beach YMCA
Bledsoe, Maria	Evidence Based Associates
Brown, Randy	Greater Daytona Beach Area YMCA
Callaghan, Linda	Homeless Assistance Corporation
Carrell, Matthew	Eckerd Re-Entry Program
Castellano, Melissa	Florida Department of Revenue, Child Support
Chrapek, Karen	Neighbor to Family, Inc.
Davenport, Christine	Children's Home Society
Davenport, Robert	Votran
DeBardleben, Ed	Agency for Persons with Disabilities
French, Nancy	Henry & Rilla White Foundation, Inc.
Holland, Bill	Department of Juvenile Justice
Hutto, Sherri	Easter Seals
Johnstone, Erin	Mid Florida Community Services/Head Start Volusia
Jones, Margaret	The House Next Door
Kellogg, Heidi	Big Brothers, Big Sisters of Volusia/Flagler Counties
Kennedy, Lauren	Greater Daytona Beach YMCA
Kisseloff, Nancy	Promoting Safe and Stable Families/The House Next Door/CBC
Kress, Victoria	Stewart Marchman Center
Large, Tim	Eckerd Youth Alternatives
Luther, Gloria	Volusia County Health Department
Matthew, Jill	Act Corporation
McQueen, Renee	PACE Center for Girls
Miller, Janet	Act Corporation
Morgese, Dixie	Healthy Start Coalition of Flagler/Volusia
Nero-Wall, Becky	Fresh Start Program
Nikolla, Theodore	Community Legal Services of Mid-Florida
Parris, Steven	Healthy Communities
Radcliffe, Joe	Neighbor to Family
Roberts, Joanne	Redirecting Children's Behavior of Daytona Beach
Rogers, Michelle	Serenity House
Salazar, Ray	The United Way of Volusia/Flagler
Sally, Steve	The House Next Door
Santiago, Glenda	Volusia County Department of Corrections
Schimp, Erin	Act Corporation
Schlageter, Deborah	One Voice for Volusia
Smith, Rachel	Community Partnership for Children
Stark, Vicky	Early Learning Coalition
Stone, Kimberly	Act Corporation

**CPR for Families: Community Driven, Prevention Oriented, Research Based**

Tarus, Lynda	Act Corporation
West, Meredith	Boy Scouts of America
Willoughby, Gary	Votran
Wolfson, Darlene	Domestic Abuse Council

## **WELCOME AND JANUARY 9<sup>th</sup> MEETING MINUTES**

The meeting was called to order at 9:05 a.m. by Co-Chair Brown. He welcomed all in attendance and recognized individuals who had joined since the last meeting. Roundtable introductions ensued. Consensus was reached to approve the minutes as presented.

## **DATA COMMITTEE UPDATE**

Co-Chair Brown announced that he was presenting the Data Committee Report on behalf of Jim King, the committee member who has provided the update in the past, but whom was unable to attend the meeting. He referred attendees to the handout, sharing that the Data Committee met in December and reviewed the surveys completed by coalition members. Several new web pages are underway on the One Voice website which includes local, state and national trainings, funding and related resources opportunities (both pages showcased during meeting). Co-Chair Brown stated that staff would be contacting those surveyed who were willing to share internally tracked data, annual reports, etc. Ms. Schlageter concluded the committee report by referring members to the Community Agenda update (handout).

## **2007 STRATEGIC PLAN UPDATE**

Ms. Schlageter referred members to the 2007 Strategic Plan in their meeting handout. She requested that Executive Directors, Presidents and/or CEO of agencies present please pick up the CEO Survey created by the Systems Committee (located at sign-in table). She stated that this survey is the second of a two-part assessment created by the Systems Committee to determine what agencies conduct needs assessments, have strategic plans, etc. She concluded her update by stating that the Community Education Committee recently met and is working on several steps of the action plan (Community Calendar, sponsored months, Speakers Resource Directory, etc.).

## **RECOGNIZE BLACK HISTORY MONTH: ENHANCING MULTICULTURAL COMPETENCE THROUGH VALUING DIVERSITY PRESENTATION**

Co-Chair Sally introduced the guest speaker, Dr. Patrick Coggins, Ph.D., J.D., (L.L.D. Hon.), Jesse Ball DuPont Endowed Chair Professor & Founder/Director of the Multicultural Education Center, College of Arts and Sciences, Stetson University.

Dr. Coggins opened his presentation by leading members through the training manual (handout). He conducted several exercises and he encouraged members to work with one other person as he reviewed and highlighted the following from the manual:

- Cultural Competence Training (open book)  
Cultural Literacy
- Cultural Definitions (Culture, Material and Immaterial Culture, Acculturation and Assimilation)
- Understanding Culture
- Research on Cultural Competence, citing other author's work including Dr. Coggins
- Role-Playing in the Activity of Developing an Assessment of Instrument for Cultural Competence. Dr. Coggins stressed the importance of taking the first five minutes in any job to get an understanding of the other person's (i.e. client, patient, colleague, etc.) cultural history, background, etc.

Dr. Coggins encouraged attendees to take a look at their mission statements, asking them if cultural diversity is reflected therein. He concluded with the following quotation established by Dr. Coggins: "I cannot be responsible for someone I cannot change and that is you. I must be responsible for myself and the things I say or do in the conducting myself. Only you have the power to change the things you do and yourself. If you will accept personal responsibility for your own behavior, and I accept personal responsibility for my behavior then together we will influence others around us to accept the same responsibility for the things they say or do and their behavior."

Attendees applauded Dr. Coggins' presentation and Co-Chair Sally extended appreciation for his willingness to address cultural diversity with the coalition.

## **MEMBER ANNOUNCEMENTS/ADJOURNMENT/MEETING CRITIQUES and NETWORKING**

Roundtable member announcements ensued.

***CPR for Families: Community Driven, Prevention Oriented, Research Based***

**Adjournment and Meeting Critiques:** There being no further business, the meeting adjourned. Members were asked to complete the meeting critiques. The next meeting will be Wednesday, March 14, 2007 from 9 a.m. to 10:30 a.m. at the Volusia County Health Department (Conference Room 516-A&B).

**The results of the meeting critiques were:**

- 25 responses
- 21 responded that the meeting was “productive” (4 did not respond either way)

**The next meeting could be improved by:**

- “It was great!”
- “Great as is”
- “Nothing”

**What I liked about the meeting was:**

- “The speaker and subject”
- “Interactive nature of the presentation - Leadership”
- “The speaker did a great job in the amount of time given to him”
- “Excellent speaker”
- “The training was wonderful”
- “Excellent presenter. Dr. Coggins presented as very knowledgeable and motivated which kept me engaged. It was refreshing and awakened our/my thoughts. Excellent”
- “The presenter – very interesting and participatory”
- “The ‘interactive-ness’”
- “Great speaker – although too rushed”
- “Dr. Coggins was excellent”
- “Engaging speaker”
- “Speaker was fabulous!”
- “Excellent presentation by Dr. Coggins”
- “Dr. Coggins – what a wonderful speaker”
- “Excellent presentation!”
- “Interactive session and great speaker”
- “I learned a great deal! The speaker was excellent!”
- “Dr. Coggins was a wonderful speaker”
- “Presenter”
- “Dr. Coggins was excellent”
- “Great information”

**Suggestions for “Topic of the Month”**

- “Interconception/preconception care as an integral part of services”
- “Disaster preparedness tips”

**Other Comments:**

- “Really enjoyed the guest speaker”
- “Great presentation”
- “I missed Carrie!”
- “I felt the topic was directed to counseling/health agencies more than anyone else”
- “Continue to keep on the agenda updates on ways to help storm victims!”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:05 a.m.
End: 10:20 a.m.
Volunteers: 40
Volunteer Hours: 50

## Coalition Meeting Minutes

March 14, 2007, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

### Present:

Name	Agency
Aldrich, Martha	Volusia County Schools
Averett, Margarita	Mid-Florida Community Services
Barrett, Toni	Stewart Marchman Center
Brown, Karen	Interested Resident
Brown, Randy	Greater Daytona Beach Area YMCA
Broxton, Tony	Neighborhood Partnership Program
Cashell, Janice	Volusia County Schools
Chrapek, Karen	Neighbor to Family
Christen, Diana	Family Life Center
Cohn, Patsy	ARC Volusia
Davenport, Christine	Children's Home Society
Davenport, Robert	Votran
DeBardeleben, Ed	Agency for Persons with Disabilities
DeMarsh, Dona	County of Volusia
Dinardo, Claudia	Ormond Beach Police Department
Engelman, Elizabeth	Volusia County Schools
Gallup, Jill	PACE Center for Girls
Garnett, Carrie	One Voice for Volusia
Hannans, Melanie	Early Learning Coalition
Hinson, Rakinya	Volusia County Health Department
Hughes, Cathy	Daytona Beach Police Department
Hutto, Sherri	Easter Seals of Volusia/Flagler
Jasper, Edward	County of Volusia
Jones, Margaret	Promoting Safe and Stable Families/HND/Community Partnership for Children
Kellogg, Heidi	Big Brothers Big Sisters of Volusia/Flagler Counties
Kennedy, Lauren	YMCA
Kennedy, Lynn	One Voice for Volusia
Kisseloff, Nancy	Promoting Safe and Stable Families/HND/Community Partnership for Children
Kress, Victoria	Stewart Marchman Center
Large, Tim	Eckerd Youth Alternatives
Matthew, Jill	Act Corporation
Minaberry, Andrea	South Daytona Police Department
Parris, Steven	Healthy Communities
Parson, Tiffany	County of Volusia
Preston, Gloria	Department of Children and Families
Roe, Jonathan	Community Legal Services of Mid-Florida
Salazar, Ray	The United Way of Volusia/Flagler
Sally, Steve	The House Next Door
Santiago, Glenda	Volusia County Department of Corrections
Singleton-Ferdenson, Estelle	Mid-Florida Community Services
Stone, Kimberly	Act Corporation
Williams, Reggie	Department of Children and Families

The meeting was called to order at 9:05 a.m. by Co-Chair Brown. Co-Chair Brown welcomed all in attendance and acknowledged six new members who joined since the last meeting. Roundtable introductions ensued. Consensus was reached to approve the minutes as presented.

#### **COMMUNITY AGENDA UPDATE**

Lynn Kennedy provided attendees with an update on the Community Agenda. Ms. Kennedy explained the Community Agenda as being a community-wide initiative. She explained the role of the Snapshot Review Committee and advised that the Steering Committee will have the final approval once completed. The next Snapshot Review Committee will meet Thursday, March 14<sup>th</sup> at 3:30pm in Conference Room 516 C at the Volusia County Health Department. Anyone is welcome to join.

#### **COMMUNITY EDUCATION COMMITTEE UPDATE**

Nancy Kisseloff provided attendees with the progress of the Community Education Committee. Ms. Kisseloff announced that the Speaker's Resource Directory has been updated and it is now online at [www.ovfv.org/speakerlist.htm](http://www.ovfv.org/speakerlist.htm). She requested members review and add to it. Other updates included: the inventory of newsletters, Community Calendar and Youth Leadership Group. The Parent Perspective has also been summarized into a double-sided flyer and is available in the network zone. If members are interested in joining the committee, they are encouraged to sign up at the sign-in table. The next meeting is Wednesday, March 28<sup>th</sup> from 9:00am to 10:30am in the conference room at the Healthy Start Coalition.

#### **SUBSTANCE ABUSE, USE & PREVENTION PANEL.**

Co-chair Brown introduced the guest panel. The panel consisted of Toni Barrett, *Stewart Marchman Center: Overview of Substance Abuse/Use/Prevention System*; Rakinya Hinson, *Tobacco Prevention Specialist: Update and Impact of Local Tobacco Settlement Funds*, Bill Poniatowski, *Volusia County Schools* and Carrie Garnett, *One Voice for Volusia: Key Findings of the 2006 Florida Youth Substance Abuse Survey*, and Elizabeth Engelman, *Volusia County Schools: "Drug-Proof Your Kids" Curriculum*.

Ms. Barrett began her presentation by referring members to the Information and Referral (Access Center) packet. She pointed out differences in regard to the following:

- Demographics (Number of calls - male/female/age)
- Drug of Choice (Alcohol ranks #1)
- Other Issues (Employment, Domestic Abuse, Mental Health, etc)
- Where Referred (Residential, Detox, Marchman Act, etc.)
- Requester (Self, Family Member, Medical Provider etc.)
- County/City/Zip Code (Flagler) Where Call originated

Ms. Barrett also noted that almost all SMC facilities are tobacco-free (with the exception of Detox which will be in effect 7/1/07). Ms. Barrett referred members to Directory of Services brochure and recognized Victoria Kress for information on Keep Kids Drug Free, which has free videos and curriculum to loan out).

Rakinya Hinson presented the history of what the legislators decided to do with some of the funds as a result of Amendment 4 on the Ballot. The Department of Health was given \$5 million dollars. She stated her main job is to focus specifically on tobacco issues. She is currently working with other Tobacco Specialists in the State of Florida to plan Tobacco Prevention strategies.

Bill Poniatowski and Carrie Garnett discussed the key survey findings from the 2005 and 2006 Florida Youth Substance Abuse Survey (handout).

Elizabeth Engelman handed out a brochure and flyer and referred to them as she presented "How to Drug Proof Your Kids" program. She attended the training and explained the main principles of the program:

- Maintaining strong family relationships
- Purposeful communication makes a long-term difference
- Being aware and staying informed

Ms. Engleman requested help in getting the word out so people are aware it exists. The next training is available April 11, 18, 25, & May 2.

#### **MEMBER ANNOUNCEMENTS/ADJOURNMENT/MEETING CRITIQUES and NETWORKING**

Roundtable member announcements ensued.

**Adjournment and Meeting Critiques:** There being no further business, the meeting adjourned. Members were asked to complete the meeting critiques. The next meeting will be **Wednesday, April 11, 2007** from 9 a.m. to 10:30 a.m. at the Volusia County Health Department (Conference Room 516-A).

**The results of the meeting critiques were:**

- 13 responses
- 8 responded that the meeting was “productive”
- 3 responded that it was “OK”
- 2 did not mark either way

**The next meeting could be improved by:**

- “Microphone”
- “Use of microphone by speakers”
- “Sound system – hard to hear this month”
- “It would be beneficial if when participants introduced themselves, they would briefly explain what they do for their agency/program, for the benefit of other participants”
- “I couldn’t hear most of what was being said due to speaker in next room was “loud”
- “Provide speakers with a microphone in order for the audience to better hear the respective presentations”
- “Reduce narratives about process (surveys in schools) and history (DOH); not reading slides”
- “Sound quality/microphone”

**What I liked about the meeting was:**

- “Presentation on more than one topic”
- “Topic of the month”
- “Panel presented important data on a critical topic”
- “Informative, concise, inspiring”
- “Speakers were great, a lot of good info. To carry back”
- “Data; Info on programs”
- “Info on FYSAS was great”

**Suggestions for “Topic of the Month”**

- “Eating Disorders”
- “Just as there are gateway drugs which introduce people to a drug lifestyle, promotion of community gateway activities for wholesome lifestyles of dysfunctional families and youth would introduce people to alternatives to their dysfunction”

**Other Comments:**

- “Participation by representatives of the faith-based community would contribute to the purpose of One Voice for Volusia”
- “Important topic with scary stats”
- “Program too long and unnecessary info; speakers off on tangents”
- “Have a stand by mic. just in case”



# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 43
Volunteer Hours: 64.50

## Coalition Meeting Minutes

April 11, 2007, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

**Present:**

Name	Agency
Aiken-Averett, Margarita	Mid-Florida Community Services
Akins, Jamie	Neighbor to Family
Bass, Robin	Children's Medical Services
Boyd, Stephanie	Homeless Assistance Center
Brown, Randy	Greater Daytona Beach Area YMCA
Broxton, Tony	Neighborhood Partnership Program
Carter, Donita	Healthy Start Coalition of Flagler/Volusia
Cashell, Janice	Volusia County Schools
Chrapek, Karen	Neighbor to Family
FitzmaurIEL, Richard	Homeless Assistance Corporation
Fraser, Rick	Workforce Development Board – Center for Business Excellence
Garnett, Carrie	One Voice for Volusia
Gregory, Gail	Mental Health Association
Howe, David	Department of Children and Families
Howell, Tina	Early Learning Coalition of Flagler and Volusia Counties
Hughes, Cathy	Daytona Beach Police Department
Hutto, Sherri	Easter Seals
Jasper, Edward	County of Volusia
Jones, Margaret	Promoting Safe and Stable Families, HND/CPC
Kennedy, Lauren	YMCA
Kennedy, Lynn	One Voice for Volusia
Large, Tim	Eckerd Youth Alternatives
Lawrence-Knight, Debra	Department of Juvenile Justice
Matthew, Jill	Act Corporation
McQueen, Renee	PACE Center for Girls
Miller, Linda	Mid-Florida Community Services Head Start
Moltane, Lois	SEDNet
Morgese, Dixie	Healthy Start Coalition of Flagler/Volusia
Nero-Wall, Becky	Daytona Beach Community College Women's Center
Nikolla, Theodore	Community Advocate
Olson, Diane	Act Corporation
Parris, Steven	Healthy Communities
Preston, Gloria	Department of Children and Families
Roberts, Joanne	Redirecting Children's Behavior
Roe, Jonathan	Community Legal Services of Mid-Florida
Sally, Steve	The House Next Door
Santiago, Glenda	Volusia County Department of Corrections
Shultz, Christina	A Family Church
Spairana, Jeanette	Neighbor to Family
Stone, Kimberly	Act Corporation
Tarus, Lynda	Act Corporation
Terrall, Tami	Children's Advocacy Center

Williams, Reggie	Department of Children and Families
Wolfson, Barbara	VSA arts of Volusia
Wolfson, Darlene	Domestic Abuse Council

## **WELCOME AND March 14<sup>th</sup> MEETING MINUTES**

The meeting was called to order at 9:05 a.m. by Co-Chair Brown. Co-Chair Brown welcomed all in attendance and acknowledged three new members who joined since the last meeting. Roundtable introductions ensued. Consensus was reached to approve the minutes as presented.

## **2007 STRATEGIC PLAN UPDATE**

Carrie Garnett provided a brief overview on the status of the strategic plan progress and referenced the April Strategic Plan update handout. Ms. Garnett also referenced the new Community Calendar that One Voice has launched and encouraged everyone to use it and list their events and dates of interest.

## **COMMITTEE ON POSITIVE PARENTING PANEL**

Co-chair Brown introduced the guest panel. *The panel consisted of Reggie Williams, Department of Children and Families (who also brought Dave Howe with him); Tony Broxton and Tami Terrall from the Children's Advocacy Center; Joanne Roberts of Redirecting Children's Behavior; and Sherri Hutto from Easter Seals.*

- Mr. Williams shared some statistical information regarding child abuse and neglect in District 12 and answered several questions from the coalition. Dave Howe shared some of his experiences as a Protective Investigator, as well as some information about the difference between child discipline and abuse.
- Tony Broxton and Tami Terrell shared information about several parenting and prevention programs offered at the Children's Advocacy and their approach to positive parenting.
- Joanne Roberts shared a handout and did some role-playing as an example of the approach she takes in her parenting courses.
- Sherri Hutto shared some information about the Health Families program offered at Easter Seals.

Coalition members asked additional questions of the panels and Co-Chair Sally thanked the panel for their participation.

## **MEMBER ANNOUNCEMENTS/ADJOURNMENT/MEETING CRITIQUES and NETWORKING**

Roundtable member announcements ensued.

**Adjournment and Meeting Critiques:** There being no further business, the meeting adjourned. Members were asked to complete the meeting critiques. The next meeting will be Wednesday, May 9, 2007 from 9 a.m. to 10:30 a.m. at the Volusia County Health Department (Conference Rooms 516-A & B).

### **The results of the meeting critiques were:**

- 25 responses
- 19 responded that the meeting was "productive" (5 did not respond either way)
- 1 responded that the meeting was "O.K."

### **The next meeting could be improved by:**

- "Asking for succinct presentations"
- "CPC" representation/presence"
- "More water"
- "Would like to hear more concrete information on collaborative partnerships to improve community instead of individual agency accomplishments"
- "No improvement necessary"
- "None"
- "Everything was great. Thank you for the mic"

### **What I liked about the meeting was:**

- "It showed both sides of an issue"
- "Networking with other agency reps and the ?'s asked of panel members"
- "Diversity of presenting organizations and networking opportunities"
- "The information presented"

- “Very informative. I feel like I know more about the services offered by the groups that had speakers today”
- “Clarification of obvious duplication of services in area and provider competition”
- “The broad range of information presented by speakers”
- “Always very structured, on-task & informative”
- “Presenters and open forum”
- “Great mix of panel presenters – they all need to get together and partnership for the good of our families”
- “Variety of perspectives, practical tips”
- “I am able to take valuable information back to my co-workers and use this information TODAY!”
- “The speakers were very informative”
- “This was a very interesting meeting on a very important topic!”

**Suggestions for “Topic of the Month”**

- “Substance Exposed Newborns, Teen Moms”
- “Realistically responding to community disasters”
- “Upcoming plans for development in the area (schools, housing, stores, complexes being built, etc.)”
- “Public school parenting training”
- “Parenting classes from Volusia, Flagler county schools”
- “More panels like today’s meeting”

**Other Comments:**

- “DCF used acronyms that not everyone knows. CAC also used acronyms with no definitions – detracted from content”
- “This is one of the many meetings that I attend on a monthly basis and I always enjoy being in attendance. Thank you to the staff. “
- “Can contact information (i.e. phone #'s, email with member sheet be provided?”
- “More practical tips”
- “THANK YOU!”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 55
Volunteer Hours: 82.50

## Coalition Meeting Minutes

May 9, 2007, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

### Present:

Name	Agency
Baer, Lex	Presbyterian Counseling Center
Barrett, Dan	Project HOPE
Barrett, Eileen	Project HOPE
Bass, Robin	Children's Medical Services
Bledsoe, Maria	Evidence Based Associates
Boyd, Stephanie	Homeless Assistance Corporation
Brown, Randy	Greater Daytona Beach YMCA
Broxton, Tony	Neighborhood Partnership Program
Camputaro, Gail	Council on Aging
Carter, Donita	Healthy Start Coalition of Flagler/Volusia
Cashell, Janice	Volusia County Schools
Chrapek, Karen	Neighbor to Family
Cohn, Patsy	Arc of Volusia
Coleman, Tom	Volusia County Health Department
Feindt, Kathy	Project HOPE
Gallup, Jill	PACE Center for Girls
Garnett, Carrie	One Voice for Volusia
Gibson, Bruce	E.S.P. Case Management
Gregory, Gail	Mental Health Association/Suicide Prevention Coalition
Grimm, Robert	Daytona Beach Community College
Hinson, Rakinya	Volusia County Health Department
Holland, Bill	Department of Juvenile Justice
Howell, Tina	Early Learning Coalition
Hudnall, Sheila	Project HOPE
Jacobson, Ruthann	Easter Seals of Volusia/Flagler
Jensen, Karen	Department of Juvenile Justice - Prevention
Kennedy, Lynn	One Voice for Volusia
Kress, Michael	Project HOPE
Kress, Victoria	Stewart Marchman Center
Large, Tim	Eckerd Youth Alternatives
Margrey, Jennifer	Project HOPE
Margrey, Sidney	Project HOPE
Martin, Calvin	Guardian Ad Litem Program
Matejka, Kenley	South Daytona Police Department
Matthew, Jill	Act Corporation
Meyer, Laura	Suicide Prevention Coalition of Volusia/Flagler
Miller, Janet	Act Corporation
Miller, Linda	Mid Florida Community Services/Head Start
Moltane, Lois	SEDNet
Nikolla, Theodore	Community Advocate
Olsen, Diane	Project HOPE
Parris, Steven	Healthy Communities

Preston, Gloria	Department of Children and Families
Roll, Dan	American Red Cross
Salazar, Ray	The United Way of Volusia/Flagler
Sally, Steve	The House Next Door
Santiago, Glenda	Volusia County Department of Corrections
Schimp, Erin	Act Corporation
Schlageter, Deborah	One Voice for Volusia
Schnesk, Maghi	Boys & Girls Clubs of Volusia/Flagler
Smith, Karen	Project HOPE
Stone, Kimberly	Act Corporation
Summerlin, Sini	Act Corporation
Tarus, Lynda	Act Corporation
Ternent, Bill	Interested Resident
Vincent, Christine	Homeless Assistance Corporation
Williams, Donna	Project HOPE
Williams, Synthia	Volusia County Health Department

### **WELCOME AND APRIL 11<sup>th</sup> MEETING MINUTES**

The meeting was called to order at 9:00 a.m. by Co-Chair Brown. Co-Chair Brown welcomed all in attendance and acknowledged new members who joined since the last meeting. Roundtable introductions ensued. Consensus was reached to approve the minutes as presented.

### **EMERGENCY MANAGEMENT SERVICES GUEST SPEAKERS**

Dan Roll from the American Red Cross and Gail Camputaro from the Council on Aging were introduced as the guest speakers to address emergency management services. Co-Chair Sally announced that Jim Ryan, representing Volusia County Emergency Management Services, was unable to present at the last minute due to the wildfires.

Mr. Roll reviewed the importance of developing a pet shelter plan, a “to-go” kit and having a six-day supply (rather than the otherwise recommended three-day supply) on hand should a disaster strike. He also shared client services offered by the American Red Cross as well as two new programs, one of which is being piloted by the local chapter to provide long-term recovery. The other program is the development of a “safe and well” list where individuals can register themselves and their family members in order to account for each other should individuals fall victim to a disaster.

Ms. Camputaro opened her presentation sharing that in addition to the clients served, the Council on Aging also accounts for 1,200 volunteers. She explained that the agency stresses the importance to take care of oneself first during an emergency, then staff, then the seniors served. She referred to her handout highlighting client, agency, staff preparedness and post disaster steps. She distributed one copy of the Council on Aging’s Emergency Disaster Preparation Handout as a resource and reported that One Voice staff would scan the document and provide a copy on the One Voice website ([www.ovfv.org/whatsnew.htm](http://www.ovfv.org/whatsnew.htm)).

Co-Chair Brown introduced Dr. Tom Coleman, Volusia County Health Department, to share the role of the health department during an emergency. Dr. Coleman explained the health department’s role to assist the area hospitals and EVAC and to provide special needs shelters during an emergency/disaster. He referred to Synthia Williams who is responsible for the special needs services during a disaster.

Questions and answers ensued. The issue of addressing and assisting individuals with mental health needs was stressed. Mr. Salazar shared that the United Way’s Volunteer Center is now formally connected with the county’s Emergency Management Services and that individuals interested and willing to volunteer post disaster should register with the Volunteer Center. Of note, Ms. Bass from Children’s Medical Services (CMS) also shared that CMS operates its own shelter for the 200+ special needs children it serves.

### **2007 STRATEGIC PLAN UPDATE**

Ms. Schlageter referred members to the Strategic Plan update in their meeting packets. She reminded members that the Community Calendar is up and running as a resource to the community to share events and/or determine dates to schedule a community event so as to not conflict with another. The Community Education Committee will meet on

Wednesday, May 30<sup>th</sup> in the conference room at Healthy Start Coalition and meetings will also be scheduled for the other two committees (Data and Systems). Individuals interested in joining a committee are welcome to sign up at the sign-in table.

### **MEMBER SURVEYS & RENEWAL, MEMBER ANNOUNCEMENTS/ADJOURNMENT/MEETING CRITIQUES and NETWORKING**

Co-Chair Sally referred members to the 2006-07 member survey in their packets, requesting that members complete before leaving the meeting. The survey is due June 15<sup>th</sup>. Member renewal forms were distributed to those present (due July 2<sup>nd</sup>).

Roundtable member announcements ensued.

**Adjournment and Meeting Critiques:** There being no further business, the meeting adjourned. Members were asked to complete the meeting critiques. The next meeting will be Wednesday, June 13, 2007 from 9 a.m. to 10:30 a.m. at the Volusia County Health Department (Conference Rooms 516-A & B).

#### **The results of the meeting critiques were:**

- 14 responses
- 12 responded that the meeting was “productive” (2 did not respond either way)

#### **The next meeting could be improved by:**

- “Everything was fine”
- “More seating and addition microphone”
- “Good as is.”
- “Make room a little warmer – reduce smoke outside”
- “Have contact information (email address) on the agenda for the speaker so that individuals can follow up with questions if needed.”

#### **What I liked about the meeting was:**

- “The topic”
- “Organized”
- “Great information from the Red Cross on Emergency Management”
- “The issues being addressed and how important it is to follow through and be prepared”
- “Helpful tips were great.. Increased Awareness of personal disaster plan deficiencies”
- “Very informative!”
- “Very informative – makes one really think about preparing ahead”
- “Info shared”

#### **Suggestions for “Topic of the Month”**

- “Eating disorders”

#### **Other Comments:**

- “Keep up the good work. I always look forward to this meeting. It’s good to see it’s growing.”
- “OVV continues to be beneficial”
- “Good meeting – good attendance”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:15a.m.
Volunteers: 60
Volunteer Hours: 75

## Coalition Meeting Minutes

June 13, 2007, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

### Present:

Name	Agency
Araujo, Olga	Mid Florida Community Services/Head Start
Barnes, Kenneth	Daytona Beach Area YMCA
Barrett, Toni	Stewart-Marchman Center
Brittain, Brian	Volusia County Dependency Court
Broxton, Tony	Children's Advocacy Center
Burman, Sarah	Serenity House
Carter, Angela	Project HOPE
Carter, Donita	Healthy Start Coalition of Flagler/Volusia
Casillas, Joni	The Salvation Army
Chrapek, Karen	Neighbor to Family
Davenport, Christine	Children's Home Society
Davenport, Robert	Votran
Feindt, Kathy	Act Corporation/Project HOPE
Ferro, John	DUNAMIS Community & Outreach Ministries
Fraser, Rick	Center for Business Excellence
French, Nancy	Volusia Halfway House
Garnett, Carrie	One Voice for Volusia
Hinson, Rakinya	Volusia County Health Department
Holland, Bill	Department of Juvenile Justice
Howell, Tina	Early Learning Coalition of Flagler/Volusia
Hughes, Cathy	Daytona Beach Police Department
Hutto, Sherri	Easter Seals of Volusia/Flagler
Jasper, Edward L.	County of Volusia
Jensen, Karen	Department of Juvenile Justice
Jones, Margaret	Promoting Safe and Stable Families/HND/CPC
Kennedy, Lynn	One Voice for Volusia
King, Jim	The ARC, Volusia
Lambert, Bobby	Volusia County Sheriff's Office
Lewis, Lisa	Council on Aging
Livingston, Pamela	Project HOPE
Martin, Calvin	Guardian Ad Litem
Matejka, Kenley	South Daytona Police Department
Matthew, Jill	Act Corporation
Merrell, Linda	Florida Child Healthcare Coalition & NE Health Planning Council
Meyer, Laura	Suicide Prevention Coalition of Volusia/Flagler
Miller, Linda	Mid Florida Community Services/Head Start
Moltane, Lois	SEDNet
Morgese, Dixie	Healthy Start Coalition of Flagler/Volusia
Nero-Wall, Becky	Daytona Beach Community College Women's Center
Nikolla, Theodore	Palmer College of Chiropractic
Parris, Steven	Healthy Communities
Pearce, Matthew	Begin Again Grief Center

Preston, Gloria	Department of Children and Families
Rakes, Sandy	Great Kids Explorer Club
Salazar, Ray	The United Way of Volusia/Flagler
Sally, Steve	The House Next Door
Santiago, Glenda	Volusia County Department of Corrections
Schlageter, Deborah	One Voice for Volusia
Scott, D.	Serenity House
Seilkup, Chris	West Volusia YMCA
Shaw, Julie M.	disability Solutions
Sylvia, Tim	The United Way of Volusia/Flagler
Willoughby, Gary	Votran

### **COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Sally. He welcomed all in attendance and acknowledged new members who joined since the last meeting and who were present. Roundtable introductions ensued. Consensus was reached to approve the minutes as presented. Co-Chair Sally reminded members to complete and return the member survey and renewal form by the indicated deadlines (June 15<sup>th</sup> and July 2<sup>nd</sup>, respectively).

Mr. Salazar reported on behalf of the One Voice for Volusia Board of Directors and Executive Committee that suggestions were welcome regarding Board appointments. He further stated that representation from the court system, the faith community and medical fields were currently under-represented.

Ms. Garnett shared the bio of Edward L. Jasper in seeking the membership's consideration to appoint Mr. Jasper as co-chair of the coalition. There being no objections, Mr. Jasper was approved to serve as co-chair over the next year (July, 2007 through June, 2008).

### **2007 STRATEGIC PLAN UPDATE**

Ms. Schlageter referred members to the monthly handout depicting the status of the objectives of the strategic plan and a second handout highlighting the status of committee work. The Systems Committee will meet in late July and the Data and Community Education Committees will resume meeting in October. She announced that for the first time a membership directory will be created and available to the membership at the August coalition meeting.

Ms. Schlageter opened discussion for the timeline exercise of community needs/assessments which have been conducted in Volusia County of the last 30 years. This exercise is part of the strategies of the Systems Committee and a follow up report will be provided at the October coalition meeting. Discussion ensued.

### **LAUNCHING OF 2-1-1 Live**

Ms. Garnett reported that after several months of working with the web server, the 2-1-1 Live was nearly complete. She led members through many of the pages and features of the sites, which she expects will be available to the public within a couple of weeks. Visitors will be able to update their program, agency and contact information as well as search for new (and old) programs and services. A Community Connector will be released when the site is complete. Discussion ensued.

### **MEMBER ANNOUNCEMENTS/ADJOURNMENT/MEETING CRITIQUES and NETWORKING**

Just before roundtable member announcements ensued, a big "Congratulations" was extended to One Voice for Volusia Executive Director Carrie Garnett, for her upcoming wedding.

**Adjournment and Meeting Critiques:** There being no further business, the meeting adjourned. Members were asked to complete the meeting critiques. The next meeting will be Wednesday, August 8, 2007 from 9 a.m. to 10:30 a.m. at the Volusia County Health Department (Conference Rooms 516-A & B).

#### **The results of the meeting critiques were:**

- 22 responses
- 19 responded that the meeting was "productive" (2 did not respond either way)
- 1 responded that the meeting was "O.K."

#### **The next meeting could be improved by:**

- "Meeting was well done"

- “More interaction/limit member announcements, per announcement”
- “211 Presentation good – however – website looks like it needs some work”
- “Coordinating technology beforehand – everything else was great”

**What I liked about the meeting was:**

- “An opportunity to hear about new services, meeting the “givers” of the community”
- “Unveiling of 211 online, that will be so useful in meeting client needs”
- “Location, participants and giveaways”
- “Good room – AV support was timely”
- “Sharing of members”
- “Enjoyed meeting several people and networking!”
- “211 is great”
- “We stick to the agenda time frames!! 211 is great, can’t wait to be able to access it on the web!!”
- “Very informative, great web site”
- “Always useful information and key stakeholders at the table”
- “Everything!”
- “The number of people in attendance, the materials”
- “Networking, ability to share about programs new in the services area, very welcoming environment”
- “211 info – I am very excited!”
- “211 Live rocks! Congrats”
- “Historical information”

**Suggestions for “Topic of the Month”**

- “DC & F Reorganization: Local Control vs. Regional Office”
- “Interconceptional Health/Health Literacy/Managed Care – navigation/Minority Health”
- “Identifying and supporting grief and loss in children and families”

**Other Comments:**

- “Very good”
- “CONGRATULATIONS CARRIE!”
- “211 moving along – I know it’s a challenge but you’ve done a great job ☺”
- “211Live.org is great! Thanks for membership guide that is coming”
- “Good sharing of information – as always”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 49
Volunteer Hours: 73.50

## Coalition Meeting Minutes

**August 8, 2007, 9:00 a.m. to 10:30 a.m., Volusia County Health Department**

### Present:

Name	Agency
DeBardeleben, Ed	Agency for Persons with Disabilities
Grant, Karen	Begin Again Children's Grief Center
Pearce, Matthew	Begin Again Children's Grief Center
Prince, Tom	Bio Trek
Bass, Robin	Children's Medical Services
Schmellick, Nita	Community Foundation of East Central Florida
Roe, Jonathan	Community Legal Services of Mid-Florida
Jasper, Edward L.	County of Volusia
Nero-Wall, Becky	Daytona Beach Community College Women's Center
Lewis, Betsy	Department of Children and Families
Jensen, Karen	Department of Juvenile Justice
Rose, Paula	disability Solutions, Inc.
Shaw, Julie	disability Solutions, Inc.
Ferro, John	DUNAMIS Community and Outreach Ministries
Hutto, Sherri	Easter Seals
Large, Tim	Eckerd Youth Alternatives
Bledsoe, Maria	Evidence Based Associates
Christen, Diana	Family Life Center
Rakes, Sandy	Great Kids Explorer Club
Martin, Calvin	Guardian Ad Litem
Carter, Danita	Healthy Start Coalition of Flagler/Volusia
Balmier-Stevens, Sally	Heart of Volusia
Brandt, Karen	Interested Resident
Gingery, Christine	Interested Resident
Gregory, Gail	Mental Health Association
Miller, Linda	Mid Florida Community Services/Head Start
Chrapek, Karen	Neighbor to Family
Franklin, Adrienne	Neighbor to Family
Broxton, Tony	Neighborhood Partnership Program
Baird, Carrie	One Voice for Volusia
Kennedy, Lynn	One Voice for Volusia
Schlageter, Deborah	One Voice for Volusia
McQueen, Renee	PACE Center for Girls
Feint, Kathy	Project HOPE
Olsen, Diane	Project HOPE
Preston, Gloria	Project HOPE
Jones, Margaret	Promoting Safe and Stable Families/HND/CPC
Moltane, Lois	SEDNet
Willard, Brian	Star Center
Kress, Victoria	Stewart-March man Center
King, Jim	The Arc
Sally, Steve	The House Next Door

Casillas, Joni	The Salvation Army
Salazar, Ray	The United Way of Volusia/Flagler
Davenport, Robert	Veteran
Times, Judy	Vocational Rehabilitation
Hinson, Rainy	Volusia County Health Department
Toffler, Daniel	Volusia County Marine Institute
Galotti, Cathy	Volusia County Schools
Zollinger, Fred	Volusia County Schools
French, Nancy	Volusia Halfway House
Wolfson, Barbara	VSA Volusia

## **COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Sally. He welcomed all in attendance and stated that new members who join from month to month will be acknowledged on a sign at the sign-in table. Consensus was reached to approve the minutes as presented. Roundtable introductions ensued.

Co-Chair Sally led members to the new 2007-08 Membership Directory (handout). This is the first time releasing contact information through the membership and the directory is arranged by last name, alphabetically. The directory will be updated as new members join and requests for copies can be made to staff.

A list of the monthly topics featured over the last three years was provided (handout) and Co-Chair Sally requested that attendees complete and leave at their seats suggestions regarding monthly topics for the upcoming months.

## **2007 STRATEGIC PLAN**

Ms. Kress shared information regarding Recovery Month in September. This nationally recognized theme will feature several activities and events locally (handouts distributed). Ms. Schlageter referred members to monthly update of the 2007 Strategic Plan (handout). She stated that all the committees will be meeting in October to review the action steps and identify new objectives for the 2008 Plan.

## **2007 COMMUNITY AGENDA SNAPSHOT**

Ms. Kennedy reported on the 2007 Community Agenda Snapshot, sharing specific updates and additions to the second annual report from the inaugural report. She highlighted new sections of the report: framework, data locator, affordable housing information and data to the poverty section, tables featuring general demographics, outcomes of the data task forces and a glossary in the back. She stated that readers will notice the state trend line has been added to all indicators; a new feature of the 2007 report. She wrapped up her presentation by thanking everyone who has been a part of the process and continuation of the Community Agenda.

## **OPEN DISCUSSION: MEMBER SURVEY RESULTS AND ROUNDTABLE**

Co-Chairs Sally and Jasper led attendees through an open discussion regarding the productivity of One Voice meetings. Discussion ensued. Among issues identified:

- The time of the meeting is good and we stay on task. The meeting is a good resource and efforts should be directed to reach out to grassroots/faith-based groups. The Community Connector is an excellent resource.
- Conducting new member orientations is worth exploring, per the 2006-07 member survey results.
- Email reminder/website reminder to submit meeting critiques following the meeting could be circulated.
- Implement efforts to empower members to recruit new members;
- Members prefer a panel presentation versus single programs during the monthly meetings; tie monthly topics to issues identified in the Community Agenda Snapshot report.
- Explore connections to the larger employers in the area (i.e. Human Resources, relationship with the chambers, leadership classes, employee assistance programs, etc.)
- Topics worth revisiting or considering: grief counseling for children; outcome measure; how data is collected; review of state budgets and local impact.

## **MEMBER ANNOUNCEMENTS/ADJOURNMENT/MEETING CRITIQUES and NETWORKING**

Roundtable announcements ensued.

**Adjournment and Meeting Critiques:** There being no further business, the meeting adjourned. Members were asked to complete the meeting critiques. The next meeting will be Wednesday, September 12, 2007 from 9 a.m. to 10:30 a.m. at the Volusia County Health Department (Conference Rooms 516-A & B).

**The results of the meeting critiques were:**

- 21 responses
- 16 responded that the meeting was “productive” (4 did not respond either way)
- 1 responded that the meeting was “O.K.”

**The next meeting could be improved by:**

- “Excellent meeting”
- “Contact local chambers/city websites & discuss allowing a link to the One Voice website”
- “Have evening meeting once and a while for bi-vocational and small businesses, churches”
- “Shorter, 1 hour”
- “Having 2 topics or a panel each meeting”
- “Having a specific topic – panel if possible”

**What I liked about the meeting was:**

- “Kept to scheduled timeline and critiques meeting structure”
- “Great brainstorming”
- “Structure and staying on schedule”
- “On time, good structure”
- “Broad involvement”
- “The info given re: Community Snapshot and past meeting topics, Recovery Month, the membership directory is great – thanks!”
- “Our ability to be proactive: the recognition of the need to take a look at what the Coalition does and how well it’s going and how we can improve is vital to growth”
- “Very informative”
- “Very structured, which respects the fact that we all have limited time due to our busy schedules, but flexible enough to allow every voice to be recognized and heard. It’s the most well facilitated meeting I’ve ever attended”
- “Learning about the scope of the coalition”
- “Coalition feedback session – well facilitated”
- “The roundtable discussion was really great”
- “Everything”
- “Ability for all membership to express opinions”

**Suggestions for “Topic of the Month”**

- “Ask members to present a “briefing” about their organization. What are they doing? Perhaps you could send an email out to each member with the topic of the month and they could let you know if they have a presentation (short) on the topic for the upcoming meeting. You could have several viewpoints on one topic that way.”
- “Grant Writing”
- “Program of the Month presentations – What are you about, what are your program needs – maybe another agency can help meet that need”
- “Board governance – “best practice”, reading and understanding financial reports”
- “Domestic Violence”
- “Agree with having the topic of outcomes”
- “Outcome Training”
- “Processing trauma and grief”
- “Housing programs/CDB, etc., National Disability Awareness Month Activities in September”

**Other Comments:**

- “I would like to invite DBCC Disability Services to One Voice. When you print those who attend coalition meetings – can you put this in alpha order by agency? It’s a quick way to find someone you met at the last meeting.”
- “Keep up the good work. I always look forward to this meeting.”
- “This was my first meeting – very impressed! I’ve worked in child welfare in 3 other counties and I think this is what they lack...excellent resource!”
- “I think we spent too much time on how meetings can be improved – this is info that can be obtained via email as well. 15 minutes would have been sufficient – one more table for the Network area.”

- “I continue to enjoy your professionalism”
- “Next go around on the membership directory – what people do – this would help if you were trying to contact someone for a specific purpose or what their facilities are about – etc. helps indicate why to contact people if you are searching for help in something specific”
- “We should be allowed to place info on tables because not everyone picks up material on the side of the room”
- “Would like to see a poster create about One Voice and 211 to every business in Volusia/Flagler”
- “Think of getting info to community – are we represented with police/sheriff, hospitals, evict, fire, schools for district distribution of materials, especially for 211”
- “Agree with placing the Network Zone in an area more accessible”
- “I like the idea of a panel discussion”
- “Email reminders after each meeting to remind people to submit critiques or follow up thoughts”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:45 a.m.
Volunteers: 64
Volunteer Hours: 112

## Coalition Meeting Minutes

September 12, 2007, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

### Present:

Name	Agency
Lawal, Shola	Act Corporation
Miller, Janet	Act Corporation
Summerlin, Sini	Act Corporation
Grant, Karen	Begin Again Children's Grief Center
Tyger, Jenny	Big Brothers Big Sisters of Volusia/Flagler Counties
Prince, Tom	Bio Trak
Davenport, Christine	Children's Home Society
Bass, Robin	Children's Medical Services
Ward, Shannon	Clerk's Office
Jasper, Edward L.	County of Volusia
Nero-Wall, Becky	Daytona Beach Community College Women's Center
Hughes, Cathy	Daytona Beach Police Department
Lewis, Betsy	Department of Children and Families
Jensen, Karen	Department of Juvenile Justice Council
Rose, Paula	disAbility Solutions
Shaw, Julie	disAbility Solutions
Ferro, John	DUNAMIS Community and Outreach Ministries
Gibson, Bruce	E.S.P. Case Management
Thompson, Lorri	Early Learning Coalition of Flagler/Volusia
Hutto, Sherri	Easter Seals of Volusia/Flagler
Large, Tim	Eckerd Youth Alternatives
Christen, Diana	Family Life Center
Levasseur, Sara	Family Resource Coalition
Castellano, Melissa	Florida Department of Revenue
Holland, Shirley	Halifax Behavioral Services
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities
Carter, Donita	Healthy Start Coalition of Flagler/Volusia
Morgese, Dixie	Healthy Start Coalition of Flagler/Volusia
Pennell, Penny	Heartland ELP, Inc.
Carroll, Shelton	Interested Resident
Doski, Stephanie	Magellan Health Services
Murphy, Linda	Magellan Health Services
Gregory, Gail	Mental Health Association
Miller, Linda	Mid Florida Community Services/Head Start
Akins, Jamie	Neighbor to Family
Chrapek, Karen	Neighbor to Family
Baird, Carrie	One Voice for Volusia
Kennedy, Lynn	One Voice for Volusia
Schlageter, Deb	One Voice for Volusia
Sankoffa, Imani	Our Children First
McQueen, Renee	PACE Center for Girls

Nikolla, Theodore	Palmer College of Chiropractic
Baer, Lex	Presbyterian Counseling Center
Feindt, Kathy	Project HOPE
Olsen, Diane	Project HOPE
Preston, Gloria	Project HOPE
Jones, Margaret	Promoting Safe and Stable Families, HND/Community Partnership for Children
Moltane, Lois	SEDNet
Croy, Randy	Serenity House
Barrett, Toni	Stewart-Marchman Center
Kress, Victoria	Stewart-Marchman Center
Meyer, Laura	Suicide Prevention Coalition of Volusia/Flagler
Callaghan, Linda	TechBridge
Larkin, Patty	The Arc of Volusia
Sally, Steve	The House Next Door
Casillas, Joni	The Salvation Army
Willard, Brian	The Star Center
Salazar, Ray	The United Way of Volusia/Flagler
Pollack, Barry	UCP East Central Florida/WORC
Timmis, Judy	Vocational Rehabilitation
Bishop, Jeanine	Volusia County Clerk of Court
Santiago, Glenda	Volusia County Department of Corrections
Irvin, Terrell	Volusia County Health Department
Galotti, Cathy	Volusia County Schools
Davenport, Robert	Votran
Seilkop, Chris	West Volusia YMCA

### **COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Jasper. Co-Chair Jasper announced that a couple of tables have been added to the Network Zone and reminded attendees to place business cards, flyers and brochures there for pick up. Consensus was reached to approve the minutes as presented. Roundtable introductions ensued.

### **2007 STRATEGIC PLAN**

Ms. Schlageter referred attendees to the one-page summary of the strategic plan objectives. She announced that each of the three committees will be meeting (back to back) on October 29<sup>th</sup>.

### **MENTAL HEALTH SERVICES PANEL**

The following Mental Health Services panel was introduced (bios included in meeting packet);

- Janet Miller, Act Corporation
- Randy Croy, Serenity House
- Shirley Holland, Halifax Behavioral Services
- Steve Sally, The House Next Door
- Gail Gregory, Mental Health Association
- Dr. Imani Sankoffa, Our Children First

Ms. Gregory opened the panel by sharing some statistics. She also stated that a white paper developed several years ago is an excellent resource for individuals interested in the state of mental health in our community. Individuals interested in this white paper should contact the Behavioral Health Consortium. Ms. Miller opened her presented by sharing information regarding Act Corporation and its access to services, crisis, outpatient, pharmacy, adult justice, targeted youth, vocational services and crisis intervention training (Power point presentation).

Mr. Croy referred members to the handout in the meeting packet and proceeded to share how treatment is effective, the prevalence of co-occurring disorders, what works in treatment and issues to discuss with service providers (among others). He stated that 20% of individuals using services are utilizing 80% of the resources. He commended this community and respective agencies for its excellent job of working together as a system regarding the elements

of care. He stressed the importance of having letters of agreements between providers to continually improve services.

Mr. Sally shared services offered by The House Next Door, adding that the agency is a Medicaid approved center. He shared his funding sources and stated that approximately 5,500 of the total number of individuals receiving therapy report an average salary of \$23,000. He also shared with the group that if individuals would like to be added to the Friends of 5,000 Florida Families advocacy group, the state campaign has reached its goal of having 5,000 and is now set to reach 10,000 families. This advocacy group has been a significant force behind mental health and substance abuse issues.

Ms. Holland stated that Halifax Behavioral Services (HBS) is the largest child service provider in Florida, serving approximately 3,400 children today and providing a full continuum of care (9 programs, staff servicing 26 school sites). The agency, which is also a department of Halifax Health (formerly Halifax Community Health Services) serves children ages 3 – 22. They also offer services for parents and are committed to pursuing all needs identified throughout the years – which she credits is why the agency continues to survive and thrive. She provided some statistics related to the number of children transported to HBS under the Baker Act (280 last year). The biggest recent issue is the cutting of School Resource Officers (SRO) and that 60% of the kids that are intending to harm themselves or others are actually from the elementary schools (where there are not SROs). This national healthcare crisis – where there is a reported suicide every 70 seconds – will take all of us to make progress. She concluded by stating that the local Behavioral Health Consortium, which meets on a monthly basis, is a great avenue to meet with others addressing mental health.

Dr. Sankoffa from Our Children First led attendees through a Power point presentation highlighting the managed care system and possible solutions to improve the system. A question/answer period ensued and was opened by questioning the panel what services are available for dually diagnosed developmentally disabled individuals. Mr. Croy responded that the services available are very inadequate for this population and that a specialized track needs to be established to address this important issue/barrier. It was stated that Children's Home Society offers a mental health component for foster kids and that Community Partnership for Children is making a critical impact of substance and mental health issues to child abuse (and kudos to their collaborative efforts!). The Uniting Families Coalition is growing interest and attendance and working together to establish joint case planning may be worth exploring. Now may also be a good time to connect with the area colleges and universities, especially since Bethune Cookman University is reaching to the area mental health agencies. The Suicide Prevention Coalition announced that there were 108 suicides last year; 80% were males - the highest ever. As of the end of August, 2007, there have been 60 suicides to date, 44 of whom were men. The question/answer period concluded by Co-Chair Sally reiterating the four key words/phrases repeated throughout the panel presentation/discussion: coalition, partnership, agreement and working together.

## **MEMBER ANNOUNCEMENTS/ADJOURNMENT/MEETING CRITIQUES and NETWORKING**

Roundtable announcements ensued.

**Adjournment and Meeting Critiques:** There being no further business, the meeting adjourned. Members were asked to complete the meeting critiques. The next meeting will be Wednesday, October 10, 2007 from 9 a.m. to 10:30 a.m. at the Volusia County Health Department (Conference Rooms 516-A & B).

### **The results of the meeting critiques were:**

- 28 responses
- 23 responded that the meeting was "productive" (5 did not respond either way)

### **The next meeting could be improved by:**

- "Presenting solutions"
- "Staying more on schedule"
- "Continue to hold panels – these are very informative!"
- "Question time have a time frame"
- "Reminding folks to silence their cell phones"
- "Panel state what the rest of us can do to make a difference"
- "Holding speakers to time frames by clock/timer"

### **What I liked about the meeting was:**

- "Good general knowledge of suicide and behavioral services stats"

- “power point, set up, very informative”
- “Important topic – range of perspectives”
- “The MH panel was helpful as this is a huge issue in our community”
- “Great topic”
- “Good information – presentations & dialog”
- “Good info provided!”
- “Lots of info – presented well”
- “It was very informative concerning mental health”
- “The individual presentations”
- “Productive meeting. Good panel – excellent local information on issues.”
- “The panel speakers provided interesting information”
- “New information gained”
- “Speakers”
- “The diversity of the providers presentation and information”
- “Excellent panel discussion”
- “Excellent information”
- “The panel was excellent – gave a complete overview”
- “Varied yet congruent information, good length of time”
- “Good dialogue”
- “Real & informative”

#### **Suggestions for “Topic of the Month”**

- “DOMUS – Us of (HMIS) for all agencies “Homeless Management Information” System”
- “Solutions to cut backs, helping families that make too much money for help and not enough to get help”
- “The topics presented are always informative”
- “Overviews of various agencies”
- “Infant Mental Health & Post Partum Depression”
- “What specifically can providers do regarding projected funding reductions in behavioral health”
- “How sexual abuse affects so many areas of our community”
- “This is an ongoing topic”
- “Early Childhood Education, innovative grass roots projects”
- “Medicaid Reform Implementation and Suggestions to improve the program BEFORE it comes to Volusia/Flagler”

#### **Other Comments:**

- “Looking forward to more meetings”
- “Great meeting!”
- “How about a survey/listing of group/residential homes in our area; survey of faith based counseling availability?  
Let’s talk some more about developmentally disabled people and the availability of services and a ‘seamless approach””
- “One Voice does an excellent job in organizing the meeting. Professionals need to take this into consideration & remember housekeeping rules: be on time, turn off cell phones (or put them on vibrate) and no babies (unless of course they are the guest speaker) ☺.
- “Why not invite some of our local legislators to hear our community concerns?”
- “Increase our legislative ‘voice’ connection to affect public policy decisions.”
- “Love 211 – it works! Thanks for putting the previous attendees in alpha order by agency!”
- “211Live.com – YEAH!”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 50
Volunteer Hours: 75

## Coalition Meeting Minutes

October 10, 2007, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

### Present:

Name	Agency
Miller, Janet	Act Corporation
Stone, Kimberly	Act Corporation
Summerlin, Sini	Act Corporation
Feindt, Kathy	Act Corporation/Project HOPE
Olsen, Diane	Act Corporation/Project HOPE
Preston, Gloria	Act Corporation/Project HOPE
Pearce, Matthew	BeginAgain Children's Grief Center
Tyger, Jenny	Big Brothers Big Sisters of Volusia/Flagler
Prince, Tom	Bio Trak
Wilary, Loretta	Campaign for Working Families
Wilary, Loretta	Campaign for Working Families
Davenport, Christine	Children's Home Society
Bass, Robin	Children's Medical Services
Ward, Shannon	Clerk's Office
Beckwith, Jennifer	Community Legal Services
Jasper, Edward L.	County of Volusia
Sterner, Bob	Court Administration
Nero-Wall, Becky	Daytona Beach Community College Women's Center
Lewis, Betsy	Department of Children and Families
Wolfson, Darlene	Domestic Abuse Council
Ferro, John	DUNAMIS Community and Outreach Ministries
Fagaragan, Mary	E.S.P. Case Management
Toro, Esperanza	Easter Seals
Large, Tim	Eckerd Youth Alternatives
Broxton, Tony	Family & Community Partnership Program
Christen, Diana	Family Life Center
Castellano, Melissa	Florida Department of Revenue
Barnes, Kenneth	Greater Daytona Beach Area YMCA
Martin, Calvin	Guardian Ad Litem
Ray, Troy	Halifax Urban Ministries
Philio, Cher	Healthy Communities
Carter, Donita	Healthy Start Coalition of Flagler/Volusia
Bell, Lize	Interested Resident
Murphy, Linda	Magellan Health Services
Chesley, Laurie	NEFAN
Baird, Carrie	One Voice for Volusia
Kennedy, Lynn	One Voice for Volusia
Kerr, David	One Voice for Volusia
Schlageter, Deb	One Voice for Volusia
McQueen, Renee	PACE Center for Girls
Baer, Lex	Presbyterian Counseling Center
Jaeger, Cynthia	Presbyterian Counseling Center

Jones, Margaret	Promoting Safe and Stable Families, HND/CPC
Moltane, Lois	SEDNet
Barrett, Toni	Stewart-Marchman Center
Bennett, Melody	Stewart-Marchman Center
Kress, Victoria	Stewart-Marchman Center
Callaghan, Linda	TechBridge
Larkin, Patty	The ARC of Volusia
Sally, Steve	The House Next Door
Harwell, Mark	The Salvation Army
Salazar, Ray	The United Way of Volusia/Flagler
Santiago, Glenda	Volusia County Department of Corrections
Galotti, Cathy	Volusia County Schools

### **COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Sally. Co-Chair Sally referred members to the business card holders at each seat, sharing that inside were double-sided business cards featuring information regarding the One Voice coalition meetings on one side and referral information about [www.211live.org](http://www.211live.org) on the other side. He suggested members use these cards when inviting other individuals to the meeting or sharing what One Voice for Volusia is and/or does. Consensus was reached to approve the minutes as presented. Roundtable introductions ensued.

### **WELCOME NEW ONE VOICE STAFF AND SARG PROJECT UPDATE**

Ms. Baird introduced David Kerr, the new project coordinator for the SARG project (SARG stands for Substance Abuse Response Guide, per information shared at previous meetings). Ms. Baird reminded attendees about the 2007 Health and Human Services Summit which will be held on Monday, October 15 from 10 a.m. to 2 p.m. at the Ocean Center in Daytona Beach. Approximately 80 agencies have registered as exhibitors (see handout).

### **2007 STRATEGIC PLAN**

Ms. Schlageter referred attendees to the one-page summary of the strategic plan objectives. She announced that each of the three committees will be meeting (back to back) on October 29<sup>th</sup>.

### **BASIC NEEDS PANEL**

Co-Chair Sally introduced the following Basic Needs panel (bios included in meeting packet);

- Betsy Lewis, Department of Children and Families
- Edward L. Jasper, County of Volusia
- Major Mark Harwell, The Salvation Army
- Rev. Troy Ray, Halifax Urban Ministries

Ms. Lewis shared the mission of the Department of Children and Families (DCF) and shared that the reorganization under Secretary Butterworth is resulting in the department mirroring the circuit courts. She continued by sharing state mandates, quick facts and statistics regarding the department's Economic Self-Sufficiency program, known as ACCESS (Automated Community Connection to Economic Self-Sufficiency). The application for the program is now available online and individuals seeking assistance are no longer required to come to the office (they may choose to and the one-on-one service remains available).

Co-Chair Jasper led the audience through a series of slides, sharing the services provided by the County of Volusia Community Assistance. He shared the department's organizational structure and the sources of revenue for 2006-07. He continued by referring members to the various programs, units served, and eligibility guidelines for the Human Services, Housing, and Community Assistance Services (see slides, also available on One Voice website).

Major Harwell stated that a handout in the meeting packets included information about The Salvation Army's mission statement, direct services, general eligibility requirements, statistics over the last 12 months, funding sources and office locations. He reviewed aspects of each area found on the handout.

Rev. Ray opened his presentation by stressing the provision of basic needs for a homeless individual – running water, laundry, showers and hygiene products cited as examples – in an emergency situation is fairly inexpensive, costing approximately \$0.55 per person. He continued by stating that mental health needs, recovery needs and basic security

needs are all needed for homeless individuals and that preventive work has the most effect, thereby reducing the strain placed on agencies and law enforcement. He shared outcomes from the 2004 Housing Urban Development Study which identified that the biggest issue faced is affordable housing for the homeless. He continued by stating that 10 to 15% of the homeless never thought they would be and one-third suffer from an undiagnosed mental health issue and are fighting within their internal world.

Other data provided by First Call for Help was included in the meeting packets. A question/answer period for the panelists ensued.

## **MEMBER ANNOUNCEMENTS/ADJOURNMENT/MEETING CRITIQUES and NETWORKING**

Roundtable announcements ensued.

**Adjournment and Meeting Critiques:** There being no further business, the meeting adjourned. Members were asked to complete the meeting critiques. The next meeting will be Wednesday, November 14, 2007 from 9 a.m. to 10:30 a.m. at the Volusia County Health Department (Conference Rooms 516-A & B).

### **The results of the meeting critiques were:**

- 18 responses
- 16 responded that the meeting was "productive" (1 did not respond either way)
- 1 responded that the meeting "OK".

### **The next meeting could be improved by:**

- "PowerPoint presentation available full-size"
- "More law enforcement representation (i.e. Sheriff Ben Johnson should be in attendance)."
- "You do a great job!"
- "Turn down or off lights so we can see slides! Especially Ed's"
- "Everything was great"

### **What I liked about the meeting was:**

- "The panel's information was very helpful, pertinent and well-presented"
- "This was a very informative meeting addressing resources in the community to provide for families in need"
- "Good panel topic"
- "Great educational program – thanks!"
- "Very informative"
- "Gather information"
- "A lot of great info"
- "Very informative panel – does the Homeless Coalition fulfill the need for networking about the needs discussed?"
- "Everyone stayed on topic/working as a whole was put out there for all"
- "Very informative"
- "Meeting other participants; hearing about other programs"

### **Suggestions for "Topic of the Month"**

- "Impact of developed in area on social services (Daytona Live, Downtown Daytona, etc.)"
- "Grass roots initiatives"
- "Continue to spotlight programs"
- "The panel members were excellent, needed information was shared"
- "Law Enforcement/Jail Diversion Projects"

### **Other Comments:**

- "Improved basic needs network is needed"



# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 56
Volunteer Hours: 84

## Coalition Meeting Minutes

November 14, 2007, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

**Present:**

Name	Agency
Keirstead, Pete	A Family Church
Matthew, Jill	Act Corporation
Summerlin, Sini	Act Corporation
Reed, Lee E.	Back on Your Feet Ministries
Pearce, Matthew	BeginAgain Children's Grief Center
Wilary, Loretta	Campaign for Working Families
Davenport, Christine	Children's Home Society
Bishop, Jeanine	Clerk's Office
Ward, Shannon	Clerk's Office
Beckwith, Jennifer	Community Legal Service of Mid-Florida
Camputaro, Gail	Council on Aging of Volusia County
Jasper, Edward L.	County of Volusia
Johnson, Schuyler	County of Volusia
Nero-Wall, Becky	Daytona Beach College Women's Center
Hughes, Cathy	Daytona Beach Police Department
Jensen, Karen	Department of Juvenile Justice
Wolfson, Darlene	Domestic Abuse Council
Epskin, Bruce	DUNAMIS Community and Outreach Ministries
Ferro, John	DUNAMIS Community and Outreach Ministries
Large, Tim	Eckerd Youth Alternatives
Bledsoe, Maria	Evidence Based Associates
Levasseur, Sara	Family Resource Coalition
Campbell, Anita	Florida United Methodist Children's Home
Rakes, Sandy	Great Kids Explorer Club
Martin, Calvin	Guardian Ad Litem Program
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities
Carter, Donita	Healthy Start Coalition of Flagler/Volusia
Kingery, Christine	Interested Resident
Miller, Janette	Interested Resident
Max, Gloria	Jewish Federation
Weiss, Maureen	Jewish Federation
Miller, Linda	Mid Florida Community Services/Head Start
Baird, Carrie	One Voice for Volusia
Kennedy, Lynn	One Voice for Volusia
Kerr, David	One Voice for Volusia
Schlageter, Deborah	One Voice for Volusia
Gallup, Jill	PACE Center for Girls
Nikolla, Ted	Palmer College
Baer, Lex	Presbyterian Counseling Center
Graham, Bunny	Presbyterian Counseling Center
Jaeger, Cindy	Presbyterian Counseling Center

Preston, Gloria	Project HOPE
Jones, Margaret	Promoting Safe and Stable Families/THND & CPC
Moltane, Lois	SEDNet
Willard, Brian	Star Center
Stewart, Gary	Stetson Baptist Church
Braucht, Melody	Stewart Marchman Center
Kress, Victoria	Stewart Marchman Center
Fuller, Bob	The House Next Door
Sally, Steve	The House Next Door
Grant, Lori	United Way of Volusia/Flagler
Salazar, Ray	United Way of Volusia/Flagler
Baird, Jeff	Vocational Rehabilitation
Timmis, Judy	Vocational Rehabilitation
Santiago, Glenda	Volusia County Department of Corrections
Hinson, Rakinya	Volusia County Health Department
James, Pat	Volusia County Human Services

### **COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Jasper. Roundtable introductions began by Co-Chair Jasper requesting that new individuals from the faith sector briefly shared their affiliation. Consensus was reached to approve the minutes as presented.

### **COMMITTEE REPORTS AND STRATEGIC PLAN**

Ms. Schlageter led members through the Systems and Data Committees' Reports (handouts) and requested that individuals forward other suggestions for the 2008 Strategic Plan on the extended, revised meeting critique. These committees have now formally merged and a meeting will be scheduled after the first of the New Year.

Mr. Nikolla shared highlights from the Community Education Committee (handout) and related activities, adding that the Speakers Resource Directory and Community Connector have grown in interest (and popularity) over the year. The Community Education Committee indicated interest in receiving updates for the SARG (Substance Abuse Response Guide) project plan in 2008. Mr. Nikolla wrapped up his report by stating that the January coalition will feature the new proposed strategic plan.

### **FAITH-BASED PANEL**

Three active coalition members were requested to briefly share efforts taken by their agency/church/outreach to work with the health and human services sectors. The following individuals presented on the panel with bios available on the overhead presentation:

- Dr. Lex Baer, Presbyterian Counseling Center ([www.presbyteriancounseling.com](http://www.presbyteriancounseling.com))
- Pastor Pete Keirstead, A Family Church ([www.afamilychurch.org](http://www.afamilychurch.org))
- Rev. John Ferro, DUNAMIS Community & Outreach Ministries, ([www.cassadagafloida.com](http://www.cassadagafloida.com))

Dr. Baer led members through a presentation, sharing the history of the Presbyterian Counseling Center; its location and staff; funding and services; and, the connection between counseling services and the role of faith in individuals.

Pastor Keirstead shared efforts of A Family Church to help individuals (children and adults) in need in the community. Among the church's programs, the church, staff and congregation work together to provide the Angel Food Ministry, Kids of Character, Angel Tree and Camp Destiny (handout). Information regarding the church's outreach programs is also on their website.

Rev. Ferro opened his presentation by sharing the history of collaborative efforts between the faith sector and the Department of Juvenile Justice. He continued by sharing the history of the state of Florida's faith-based initiative in 2003 and programs/efforts that stemmed from that time to date. He concluded his presentation by stressing his commitment to bring the faith sector and health and human services sector together, working better collaboratively.

Open discussion ensued with the audience regarding current efforts underway in the faith sector which included the following:

- Services at a reduced cost or a sliding scale at the Presbyterian Counseling Center;
- Resources for inmates and ministries at area correctional facilities;
- Assistance provided to children who have parent(s) incarcerated;
- Services needed for working families in our community;

Consensus was reached to explore ways One Voice for Volusia could convene a meeting among faith-based agencies and identify how “the dots can be connected”.

## **MEMBER ANNOUNCEMENTS/ADJOURNMENT/MEETING CRITIQUES and NETWORKING**

Roundtable announcements ensued.

**Adjournment and Meeting Critiques:** There being no further business, the meeting adjourned. Members were asked to complete the meeting critiques. The next meeting will be Wednesday, December 12, 2007 from 9 a.m. to 10:30 a.m. at the Volusia County Health Department (Conference Rooms 516-A & B).

### **The results of the meeting critiques were:**

- 17 responses
- 11 responded that the meeting was “productive” (4 did not respond either way)
- 2 responded that the meeting “OK”.

### **The next meeting could be improved by:**

- “I really like the new format of having panels. No changes needed.”
- “Continuation of Faith-Based Topic and how we can improve relations with Human Services Network and the Faith Based Community.”
- “Maybe do a workshop to integrate faith-based and social services coalition members”
- “People waiting until they are called on before speaking”
- “Collaboration of information from the last two meetings”
- “Nothing”

### **What I liked about the meeting was:**

- “PCC’s presentation on services and philosophy”
- “Networking suggestions”
- “Presbyterian Counseling Center presentation”
- “Openness/commitment of ministers”
- “We were seated in a circle – audio visual support for speakers is good”
- “I was blessed by the amount of people that were present”
- “Very informative”
- “Discussion and consideration with the faith based community”
- “Engaging the faith based community”
- “Opened the door to the faith community!”
- “Panel discussion; very organized; starts and stops on time”

### **Suggestions for “Topic of the Month”**

- “Creative resources for housing issues for families with children”
- “Workshop above”
- “Affordable housing, housing assistance”

### **Other Comments:**

- “Could Community Connector put out a list and contact information for holiday programs who have collaborated?”
- “Deltona is having a Children’s Safety Summit today – perhaps they could be asked to present results?”
- “It would be nice to hear from some other faith based agencies that were not Christian (Jewish Federation, etc.) This meeting seemed somewhat evangelical.”
- “It would be great for all social services and faith based groups to know what is available”
- “Continue the strategies to help the “new” economical needs”
- “Productive meeting”



# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:20 a.m.
Volunteers: 52
Volunteer Hours: 65

## Coalition Meeting Minutes

**December 12, 2007, 9:00 a.m. to 10:30 a.m., Volusia County Health Department**

**Present:**

Name	Agency
Keirstead, Pete	A Family Church
Tyger, Jenny	Big Brothers Big Sisters of Volusia/Flagler
Folsom, Lori	Boys & Girls Clubs of Volusia and Flagler Counties
Hoffman, Rex	Boys & Girls Clubs of Volusia and Flagler Counties
Robinson, Katie	Boys & Girls Clubs of Volusia and Flagler Counties
Ryals, Lisa	Boys & Girls Clubs of Volusia and Flagler Counties
Sullivan, Joe	Boys & Girls Clubs of Volusia and Flagler Counties
Williams, Georgia	Boys & Girls Clubs of Volusia and Flagler Counties
Davenport, Christine	Children's Home Society
Bass, Robin	Children's Medical Services
Stewart, Gary	Christ to Inmates
Beckwith, Jennifer	Community Legal Services
Smith, Rachel	Community Partnership for Children
Jasper, Edward L.	County of Volusia
Sterner, Bob	Court Administration
Lewis, Betsy	Department of Children and Families
Lindsay, Marisol	Devereux
Wolfson, Darlene	Domestic Abuse Council
Gibson, Bruce	E.S.P. Case Management
Hutto, Sherri	Easter Seals of Volusia/Flagler
Large, Tim	Eckerd Youth Alternatives
Christen, Diana	Family Life Center
Hall, Terry	Florida Capital Bank
Williams, Reggie	Florida Department of Children and Families
McClure, Portia	Healthease
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities
Carter, Donita	Healthy Start Coalition of Flagler/Volusia
Liberi, Judy	Heart of Volusia, Inc
Troxler, David	Local Pastor
Miller, Linda	Mid Florida Community Services/Head Start
Chesley, Laurie	NEFAN
Baird, Carrie	One Voice for Volusia
Gedney, Rosemarie	One Voice for Volusia
Kennedy, Lynn	One Voice for Volusia
Kerr, David	One Voice for Volusia
Schlageter, Deb	One Voice for Volusia
Maira, Kerrie	PACE Center for Girls
Courtney, Carrie	Project HOPE
Preston, Gloria	Project HOPE
Jones, Margaret	Promoting Safe and Stable Families, HND/CPC

Moltane, Lois	SEDNet
Willard, Brian	Star Center
Barrett, Toni	Stewart-Marchman Center
Braucht, Melody	Stewart-Marchman Center
Kress, Victoria	Stewart-Marchman Center
Davidson, Robert	TechBridge Program
Fuller, Barbara	The House Next Door
Sally, Steve	The House Next Door
Salazar, Ray	The United Way of Volusia/Flagler
Pollack, Barry	UCP East Central Florida/WORC
Baird, Jeff	Vocational Rehabilitation
James, Pat	Volusia County
Bishop, Jeanine	Volusia County Clerk of Court
Santiago, Glenda	Volusia County Department of Corrections
Terrell, Irvin	Volusia County Health Department
Fraser, Rick	Workforce Development Board –Center for Business Excellence

### **COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Sally. Roundtable introductions ensued. Consensus was reached to approve the minutes as presented.

### **2008 PROPOSED STRATEGIC PLAN AND SARG PROJECT UPDATE**

Ms. Schlageter opened with review of the Draft Components of the 2008 Strategic Plan (handout in meeting packets). She requested that individuals with additional suggestions, please share with staff either directly or via the half-page insert in the meeting packet. Ms. Schlageter will add content to the One Voice What's New webpage following the meeting, too.

Mr. Kerr reviewed the SARG grant logic model (handout) and shared that efforts will be centered on addressing underage drinking prevention in the city of Deltona.

### **OPEN DISCUSSION RE: YOUTH DEVELOPMENT TRENDS**

Co-Chair Jasper opened the discussion by requesting individuals present to share youth development trends that agencies are seeing and/or tracking over the last couple of years. Individuals from the following agencies shared current trends:

- Boys & Girls Clubs of Volusia/Flagler
- Big Brothers Big Sisters
- TechBridge Program
- Devereux
- Stewart Marchman Center
- Community Partnership for Children
- United Cerebral Palsy of East Central Florida
- PACE Center for Girls
- Eckerd Youth Alternatives
- Mid Florida Community Services Head Start
- Family Life Center
- Children's Medical Services
- HAVOC (Handicapped Adults of Volusia County)

The following trends were identified and discussion ensued:

- Secure private funding
- Getting parents involved with the kids
- Transportation Challenges, especially after the club closes; need community law enforcement partnerships
- Activities geared for families
- West side services are disconnected from those offered on the east side of the county

- Big Brothers Big Sisters recorded statistics indicating that by having one adult spend one hour each week with a child, that child is less likely to use drugs, alcohol, and skip class and/or school
- Male volunteers are needed
- Number of youth incarcerated
- Services for youth in foster care
- Violent crimes increasing
- Girls served as Pace suffering from more severe mental health disorders
- Need for more mentors/tutors and incentives for youth
- Outreach programs recording girls coming back as unwed mothers
- Growing number of clients from Community Partnership for Children with developmental disabilities in foster care and lack of facilities to help
- Need for community sponsors for recreational activities and job opportunities for learning a trade

Other discussion included the need to be more involved and connect with faith based agencies in the future as well as connecting with college students in the area to recruit as volunteers. An overall environmental message, including reference to 211live.org, was suggested in order to address the needs of our youth. The YES (stands for Youth Employment Services) Program has historically served 100 students each year with 100% placement. Today with funding challenges, fewer youth are being served. Attendees were reminded of the value of connecting with area civic groups.

It was also stated that while more children are suffering from behavioral mental health issues, children should still remain in the general education system and not be excluded from others. In closing the open discussion, Mr. Salazar stated that in order for funders to prioritize what should be financially supported, information to funders should be presented effectively, illustrating collaboration in maximizing resources and performance outcomes (i.e. what are you doing to change the current state and what would happen if your service was no longer there).

#### **2008 MEETING SCHEDULE AND JANUARY TOPIC OF THE MONTH**

The 2008 Meeting Schedule was available in the meeting packet and staff asked if there were specific thoughts/direction on the January topic of the month which will address Outcomes (there were none).

#### **MEMBER ANNOUNCEMENTS/ADJOURNMENT/MEETING CRITIQUES and NETWORKING**

Roundtable announcements ensued.

**Adjournment and Meeting Critiques:** There being no further business, the meeting adjourned. Members were asked to complete the meeting critiques. The next meeting will be Wednesday, January 8, 2008 from 9 a.m. to 10:30 a.m. at the Volusia County Health Department (Conference Rooms 516-A & B).

#### **The results of the meeting critiques were:**

- 10 responses
- 6 responded that the meeting was “productive” (4 did not respond either way)

#### **The next meeting could be improved by:**

- “More structure or facilitation during discussion”
- “Always wonderfully executed”
- “Providing solutions to the problems, not just bringing the problems to the table.”
- “Sharing – open mike”

#### **What I liked about the meeting was:**

- “The information about youth programs”
- “I became more familiar with other community agencies and learned they have similar issues and concerns as us”
- “Good topic”
- “Transportation – what’s working, what’s not?”
- “Good sharing”
- “Lots of information regarding youth services”
- “Networking”

#### **Suggestions for “Topic of the Month”**

- “Legislative tips would be a beneficial topic for everyone”

- “Working community partnership; how about a panel of community groups like Kiwanis/Rotary/Civic and what they support...who...”
- “Programs, if any, to assist transition from elementary to middle school for kids with behavior problems”
- “Sending out a Community Environmental Message – Goal for 2008. 211live.org promotion – Goal for 2008”

**Other Comments:**

- “Thank you for breakfast”
- “I like the idea of creating “community” messages on “positive parenting tips”
- “Some of the speakers would do well to keep comments more brief”